



graphite®

# Guided Intake

## Pain Point/Problem

Having trouble driving adoption of your procurement and sourcing teams? Do you feel overloaded by the number of requests your team is processing? Is your Net Promoter Score not reflective of your team's hard work? Graphite has your back with "Guided Intake".

## Solution notes

Improving internal customer satisfaction can lead to more strategic collaboration, enabling greater visibility into initiatives and purchases earlier on in the process. With more time, procurement can help find better goods and services, identify and mitigate risks, and help requesters get the most out of their budgets.

## Invitation

Empower your stakeholders to make good decisions, while providing expert advice through the buying process and have your procurement organization be seen as the strategic partner they truly are.

[Schedule a quick demo](#)

## Features

- A single point-of-entry for all your requesters' purchasing-related activities
  - Sourcing projects
  - Supplier onboarding
  - IT hardware and software licenses
  - Supplier contracts
- Logic-based guidance through appropriate purchase channels
- Simple and configurable approvals
- Clear process visibility for all stakeholders
- Digital category cards highlighting policy, contacts, preferred suppliers and required process actions
- Integrations with JIRA, ServiceNow and your stakeholders' favorite tools
- Punchout to third-party sites like Amazon Business, Office Depot, and CDW

